

May 5, 2020

Dear

We are pleased to share that financial support has been received from the federal government through the CARES Act-Higher Education Emergency Relief Fund. The student portion of the CARES Act funds have been earmarked specifically to provide emergency financial aid grant assistance to college students for expenses related to the disruption of campus operations. The funds may be used to cover COVID-19 expenses including, but not limited to the following:

- Food;
- Housing, such as having to move off campus when residence halls closed;
- Course materials;
- Healthcare;
- Childcare;
- Technology-related expenses, such as having to purchase a computer when the student's courses are moved online; and
- Transportation, such as having to secure a flight to return home because classes were cancelled, residence halls were closed, or having to return from study abroad when the program is cancelled.

All Title IV eligible students who enrolled for the spring semester have been considered for emergency assistance. You have been awarded Federal Cares Emergency Relief Aid. The amount awarded may be viewed on your student account statement through myEOL. The funds will appear on your account statement as "Cares Act Emergency Aid". An example of a \$500 Cares Act Emergency Aid award is listed below:

Detail Code *	Description *	Term *	Charge	Payment	Balance	Source *	Effective Date *	Transaction Date	Aid Year	Period
8716	Cares Act Emergency Aid	202020		500.00	0.00	F	05/02/2020	05/02/2020	1920	202020

The refund will be sent to your bank via direct deposit if you have an active account on file or a check will be mailed to your local address. We hope these funds will assist with surviving COVID-19 and keeping your educational goals a priority. We hope you and your loved ones are staying safe and healthy throughout the pandemic crisis. Should you have questions, please feel free to contact our office at 919-530-6180 or [ssa@ncu.edu](mailto:ssa@ncu.edu).