

OLASUNKANMI LADAPO

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TECHNOLOGY SOLUTIONS ARCHITECT/ IT SUPPORT EXECUTIVE

Skilled worker with proven ability to perform variety of tasks seeking a highly competitive and challenging environment that creates an ideal condition for delivering high quality services where I will deploy my skills and abilities in achieving the organizational goals and becoming a value added to the organization.

KEY COMPETENCIES

Microsoft Office Suite	Hardware upgrades	Project Management
Cloud Computing	SQL	Ethical Standard in Data Handling
IaaS & PaaS Deployments	Project Management	Data Privacy and Confidentiality
Application installations	Hardware and Software installation	Team Collaboration

EDUCATION

Masters of Science Information Science North Carolina Central University	Jan 2023 - Present
Masters of Science Computer Science University of Ibadan	Oct 2015 - July 2017
Bachelor of Science Computer Science Bowen University	April 2009 - Aug 2013

PROFESSIONAL EXPERIENCE

Graduate Research Assistant **Aug 2023 - Present**

School of Library and Information Sciences at North Carolina Central University

- Assist faculty members with research projects, including literature reviews, data collection, and analysis. researcher for The Laboratory for Artificial Intelligence and Equity Research (LAIER).
- Assist the development of a genomics educational hub that will provide new educational and research opportunities for undergraduate and master's students who are historically underrepresented in biomedical sciences.
- Assisted with Content for Web Development for Genomic Research and Data Science Center for Computation and Cloud Computing (GRADS-4C).

Technology Solutions Architect

Dataflex Nigeria Limited, Lagos, NG

May 2021 - Jan 2023

- Proactively scope the technical solution required to address customer requirements, assess customer's met and unmet needs, and recommend solutions that optimize value for both the customer and the firm.
- Provide after-sales technical support services either as a backup to implementation staff or as project personnel on a customer-specific project.
- Deliver product presentations and demonstrations in a professional manner and to agreed timeframes and provide support at external and internal customer-facing events.

System/Database Administrator

Olla Systems Limited, Lagos, NG

Oct 2017 - May 2021

- Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, efficient implementation, and comprehensive support.
- Install, configure, and maintain database management systems (DBMS).
- Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media.

Engineer

Network Operating Center (NOC), Lagos, NG

Feb 2016 - Oct 2017

- Issue fault tickets and escalate faults properly with regard to the escalation process template.
- Liaising with Field Operations in investigations of RCA's (Root Cause Analysis), and tracking of repeated Failures.
- Ensuring maximum attainable availability of sites through teamwork and an effective and appropriate communication system with field engineers.

CERTIFICATIONS

- Oracle Certified Professional, Oracle Solaris 11 System
- Oracle Cloud Project Management Certified Specialist
- Oracle Database Administrator Certified Professional
- Enterprise Design Thinking Practitioner
- IBM Artificial Intelligence Practitioner
- SAS Visual Analytics 1

SKILLS

- Oracle Database
- SQL
- MySQL
- AWS
- Microsoft Office
- Visual Studio
- SAS
- Tableau
- Adode Analytics

REFERENCES

- To be provided upon request